



LEGAL

Privacy Policy

Last updated: July 30, 2026

O2 Cleaning (“O2 Cleaning,” “we,” “our,” or “us”) respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard the information you provide in connection with our residential and commercial cleaning services.

1. Information We Collect

We may collect personal information when you request information, obtain a quote, schedule services, or communicate with us. This information may include your name, phone number, email address, property address, mailing address, payment and billing information, service requests, scheduling preferences, photographs or information you voluntarily provide regarding your property or requested services, and communications with our team through phone, email, text message (SMS), website forms, or other communication channels.

2. How We Use Your Information

We use your personal information to provide estimates and perform requested services, schedule appointments, communicate service updates, send appointment reminders and cleaner arrival notifications, respond to customer inquiries, provide customer support, process payments, maintain billing records, improve our services and customer experience, send important account notifications and service-related communications, and comply with applicable legal and regulatory requirements.

If you choose to receive SMS messages, we may send customer care and service-related text messages regarding appointment reminders, scheduling updates, estimate notifications, service updates, billing reminders, and other communications related to the services you have requested.

3. Sharing of Information

We do not sell, rent, or trade your personal information. We may share limited personal information with trusted third-party service providers only as necessary to process secure payments, support business operations such as scheduling, customer relationship management, and communications, comply with applicable laws or legal requirements, or protect the rights, property, and safety of O2 Cleaning and our customers.

SMS consent is not shared with third parties or affiliates for marketing purposes.

4. Data Security

We take reasonable administrative, technical, and physical safeguards to protect your personal information from unauthorized access, disclosure, alteration, or destruction. While we strive to protect your information, no method of electronic transmission or electronic storage can be guaranteed to be completely secure.

5. Your Privacy Rights

You may request access to, correction of, or deletion of your personal information by contacting us directly. We will respond to applicable requests in accordance with governing laws.

If you have opted into SMS communications, you may opt out at any time by replying STOP to any text message. For assistance, reply HELP or contact us through our website.

6. SMS Communications

By providing your mobile phone number and opting in through our website, service agreement, estimate request, or another communication channel, you consent to receive SMS messages from O2 Cleaning regarding customer care and requested services.

Message frequency may vary. Message and data rates may apply. You may reply STOP at any time to opt out of future SMS messages. For assistance, reply HELP or visit o2cleaningjh.com.

7. Changes to This Privacy Policy

We may update this Privacy Policy periodically to reflect changes in our practices or legal requirements. The most current version will always be available on our website. Continued use of our services after any updates constitutes acceptance of the revised Privacy Policy.

Contact Us

If you have any questions about this Privacy Policy, please contact us at:

O2 Cleaning

Office: 160 E Broadway, Jackson, WY 83001

UPS/FedEx: 160 E Broadway, Suite C, Box 12526, Jackson, WY 83001

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